
Protection programs that provide
peace of mind



Lost Lake Utility District
ServLine® Protection Programs



————— **Contact us Today** —————

Call 815-718-6663

Lost Lake Utility District's ServLine® Protection Programs

Effective October 1, 2017

Leak Loss Protection Program*

Lost Lake Utility District offers protection against costly service bills caused by unexpected leaks, up to \$500 coverage per occurrence.

In the event of a costly water bill caused by high water usage due to a qualifying leak or line break, The Lost Lake Utility District's leak loss protection program covers the costly utility bill once the active cause of the leak has been repaired.

All eligible Lost Lake Utility District residential customers are automatically enrolled in our optional expanded Water Leak Loss Protection Program and charges will appear on your utility bill. Call us at 815-718-6663 to decline protection and accept full responsibility for all excess water charges caused by a water leak.

Water Leak

Residential Single Occupancy1 residential unit/structure.....\$1.30 per month

Line Protection Programs†

Exterior water and sewer line repair or replacement can be costly. Help guard your home's water and sewer lines with coverage from HomeServe today and get up to \$10,000 per qualifying repair†. This optional plan helps cover qualifying service line cracks or breaks occurring on your property from the property line to the foundation of your home.

You are responsible for costs associated with exterior water and sewer line failures on your property, and everything from erosion to soil acidity to outdated practices for installing pipe can lead to issues far sooner than expected. In case you need to get your infrastructure up and running again in the event of a crack or break to your exterior water or sewer line, we encourage you to consider *optional* line repair and replacement coverage before that happens.

See below for more Information. **Call 815-718-6663.**



Protection for your exterior lines

Water Line Protection and and Sewer Line Protection each provide:

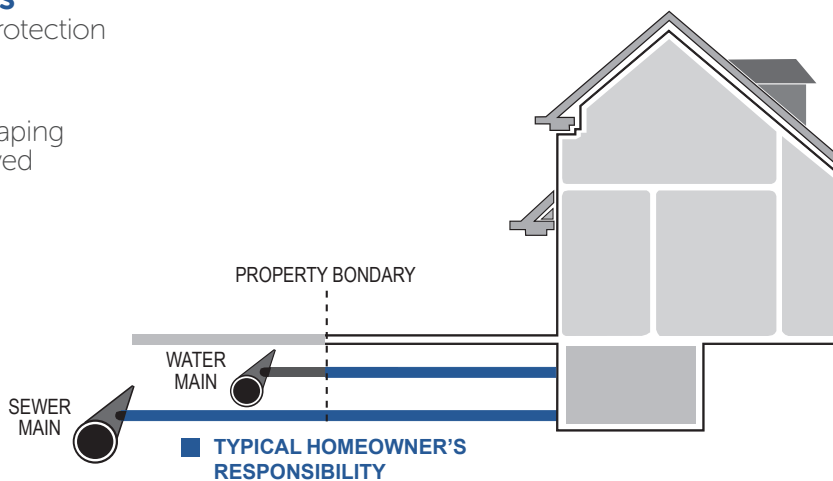
- Up to \$10,000 per qualifying repair.
- Per qualifying repair: Up to \$500 for landscaping restoration and up to \$500 for privately paved surfaces.
- No Deductible

Water Line Protection:

Residential.....\$5.00 per month

Sewer Line Protection:

Residential.....\$6.50 per month



**To enroll in protection for your exterior lines
call 815-718-6663 today**

***Information for the Lost Lake Utility District Leak Loss Protection Program:** Leak Loss Protection Program covers pipes up to 2" meter. High water and sewer bills due to leaks occurring after 10/1/17 will be adjusted through this program. Please refer to our leak adjustment guidelines for qualifications. Cancel anytime. 30-day wait period for re-enrollment.

†Information for the Line Protection Program: Line Protection covers pipes up to 2" meter. 30 day wait period for enrollment or re-enrollment. Not Qualifying: Water meters, water meter pit or water meter vault; any pipe beyond the foundation of the dwelling or the footprint of the dwelling; irrigation systems or back flow preventers; interior pipes; septic tank, leach field, or any part thereof; any component or attachment made to a sanitary sewer line including meters, clean outs, pumps, grinder pumps or lift stations; connections/extensions to the sanitary sewer line including basement sumps, sump pumps or storm drains; sanitary sewer line that the customer shares with a third party, including any sanitary sewer lines that have been added the sanitary sewer line; sanitary sewer lines located underneath the foundation or slab of any building or structure.

Call the Lost Lake Utility District 's dedicated ServLine phone number at 815-718-6663, for more information and request a copy of the full terms and restrictions for any of the programs.

The financial obligations of Lost Lake Utility District Leak Loss and Line Protection Programs are backed by an insurance policy procured as part of the ServLine program.

Disclaimer: The information presented herein is not a contract, binder, or agreement to extend insurance coverage. The contents herein are intended as an announcement without any express or implied coverage of any kind. Payments of benefits are subject to all terms, conditions, limitations, and exclusions of the member's participation at the time of service.