



LEAKS HIT YOUR WALLET LIKE A Flood

Lost Lake Utility District is expanding our water loss coverage through our new ServLine Program and providing our residential customers the opportunity to add line repair and replacement coverage.

For more information on Water Loss Protection and to add Line Protection



CALL US:
815-718-6663

Water Loss Protection

As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way residential leaks will be adjusted that occur after **10/1/17**

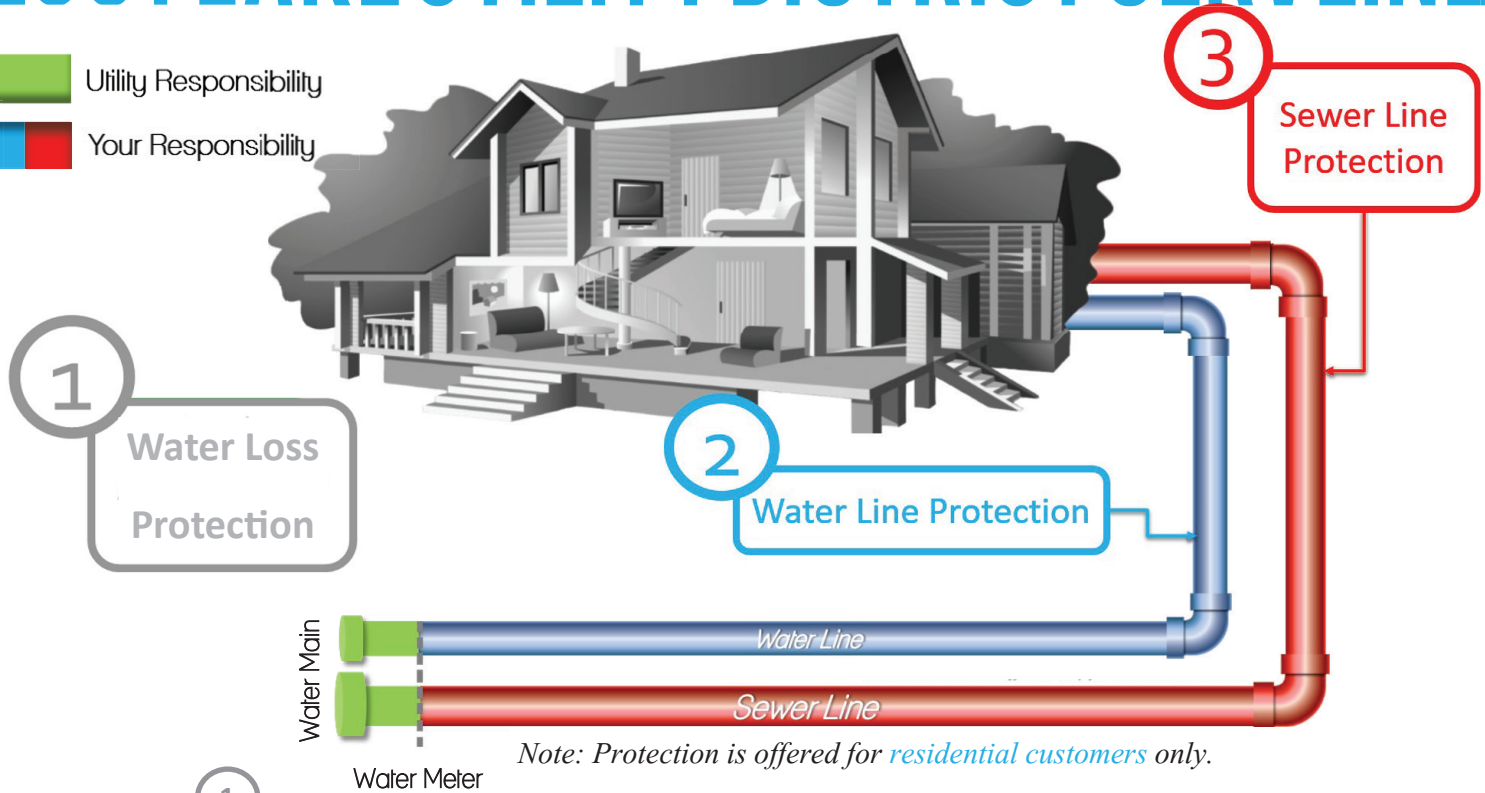
Line Protection

Enroll in the Line Protection to avoid water/sewer line repair/replacement costs. There is a 30 day waiting period for those who enroll after **10/1/17**

*Lost Lake Utility District ServLine Begins
October 1, 2017*

LOST LAKE UTILITY DISTRICT SERVLINE

-  Utility Responsibility
-  Your Responsibility



1 **Water Loss Protection** **AUTOMATICALLY ENROLLED \$1.30/MONTH**

- Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$500. No deductible.
- Water Loss Protection is automatically added on your water bill unless you call to decline our leak protection program.
- Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments.
- All qualifying residential leaks occurring after October 1, 2017 will only be adjusted through our ServLine Program.

2 **Water Line Protection** **SIGN-UP BY CALLING \$5.00/MONTH**

- Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Water Line Protection from your Property Line to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Meters.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after October 1, 2017 requires a 30 day waiting period.

3 **Sewer Line Protection** **SIGN-UP BY CALLING \$6.50/MONTH**

- Covers repair or replacement of sewer line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Sewer Line Protection from your meter to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Assemblies.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after October 1, 2017 requires a 30 day waiting period.